

Advice and Information

Advice and information you can trust

Age Concern Isle of Man offers you information and advice on a wide range of issues. We'll provide you with the facts and you can make choices and decisions knowing you have reliable information.

What we can offer you:

- We will give you information that is accurate and up-to-date;
- We can explain the choices you have;
- We will help you decide what to do, but it is your choice;
- We may be able to take action on your behalf, if you want us to;
- If we can't help we will point you in the right direction.

How we work:

- We will not charge you for our service;
- We will not tell anyone about your business without your permission;
- You can talk to us in private;
- We will not make judgements about your life and what you want to do;
- We will help to tackle any discrimination or prejudice that you face;
- We will not be influenced by any other interests but yours.

AGE
Concern
ISLE of MAN



www.ageconcerniom.com

We can help you with:

- Money matters including wills, managing other people's money, debt counselling, income tax returns, UK tax issues, and the financial implications of going into a care home;
- Benefits including income support, disability living allowance, attendance allowance and carers allowance;
- Housing and employment rights;
- Health and social care including information on home help, meals on wheels, aids and adaptations, private care agencies, and local care homes and day centres;
- Leisure and social activities;
- Family and personal matters;
- Legal queries including property and probate, making a will, enduring power of attorney, receivership and legal aid;
- Advocacy services offering mediation and dispute resolution including NHS complaints as well as representation at Appeal Tribunals;
- Neighbour disputes;
- Consumer issues;
- And most other things that affect your quality of life.

If we can't help we can put you in touch with people who can. Call our service on 613044 or call in to our office at 19 Drinkwater Street, Douglas.

